



changing lives
reducing crime

Nacro's safeguarding statement

Safeguarding is at the heart of our vision and mission

At the centre of Nacro's vision and mission is our commitment to the safeguarding of all our service users. This means not only ensuring our service users and their family members are free from abuse, harm and neglect, but also ensuring their health, wellbeing and human rights.

Our commitment is supported by a strong governance structure

Our trustees through Nacro Council are ultimately accountable for ensuring that safeguarding is at the heart of our business and is supported by a sound structure and resources.

Our Executive Leadership Team ensures the effective operational delivery of safeguarding arrangements and makes recommendations to Nacro Council on all aspects of our strategy, policy and framework. Our National Safeguarding Board supports our work and is a forum of practice experts from across Nacro.

Our guiding principles

Nacro has safeguarding policies and procedures that are reviewed and updated on an annual basis and we ensure that all staff are aware of their safeguarding responsibilities.

We use safe recruitment processes to ensure that we have staff who have the right values, skills and experience and are able to carry out their duties effectively. Through our national training programme we ensure staff have access to safeguarding training as part of their induction and then have annual refreshers. We also make use of external courses and our designated safeguarding officers are NSPCC-trained.

Where we are undertaking work on behalf of the local authority we have regard to contractual requirements as well as local policy and partnership arrangements as we recognise that each community and each service delivery organisation is different. We make it a priority to become embedded in local partnership structures – working effectively, ensuring that we share information, report incidents and concerns and collaborate on delivering multi-agency solutions.

We aim to ensure that the environment and facilities where Nacro service users, and where applicable their family members, live or receive Nacro services are safe, appropriate and meet their needs. All this is fundamental to creating high-quality services. Our own monitoring enables us to identify trends and to use this to inform policy and practice development priorities.

It is the role of **all** Nacro employees, volunteers and contractors to safeguard service users.